

Terms & Conditions - USA

1) Booking and Payment terms

Once your booking has been confirmed, a non-refundable deposit of 20% of your total holiday cost will be required to secure your holiday dates (this forms part of your full holiday cost).

The full rental balance will be due 12 weeks before your departure.

If your departure date is less than 12 weeks away, the full balance will be due as soon as your booking has been confirmed. **At time of full payment**, an **extra** payment of £100 or \$180 will be required as a security deposit; this will be refunded in full as and when a satisfactory inspection of the property is completed, usually within two weeks after your return, any breakages/replacements will be deducted from this deposit and the balance returned. **Note; BBQ must be cleaned before departure or £50/\$100 will be charge, this may seem a lot but sorry the cleaners have enough to do on changeovers – Also if large amount of garbage left a fee of £15/\$30 will be made.**

2) Insurance

It is the hirer's responsibility to take out appropriate insurance to cover all aspects of the trip and to assure passports, visas and other documents are in order.

We accept no responsibility if cancellation, becomes necessary, due to war or threat of war, riot, terrorist act, natural disaster or adverse weather conditions or any other matter out of our control or for closure or cancellation of any flights.

3) Occupancy

The **maximum** number of persons permitted to stay in the three-bedroom villa is 6, four bedrooms is 8, five-bedroom property is 10 and the six-bedroom is 14.

Pets and animals are expressly forbidden form our villas. Smoking is also prohibited within the villa - ashtrays will be provided in the outside decking area only.

The property will be available to clients from 4pm on the date of arrival and must be vacated by 10am on date of departure, unless arranged with rentyourselfavilla prior to arrival date.

An adult must accompany persons under the age of 18.

We will not be liable for any loss or injury resulting from the use of the property and pool/spa.

Swimming pools are equipped with a safety fence and an adult must supervise children at all times. Pool/spa heat – please note that the actual water temperature cannot be guaranteed, this would depend on exterior climate and time of year (basic setting 100f for spa & 85f for pool) – the heat timer is set for morning & again early evening to accommodate visits to the parks – guests must not attempt to alter any controls – please contact the management company.

4) Cancellations

Cancellations must be received in writing.

We reserve the right to cancel a booking if full payment is not received in accordance with clause 1.

Cancellation will result in:

- a) 8 weeks - loss of rental deposit
- b) 6 weeks - 50% of total rental
- c) 4 weeks - 100% of total rental.

5) Complaints or Dissatisfaction

Should a problem arise; it should be reported and discussed with the local property manager first within 24hours of arrival please, their contact numbers are readily available at the villa and most things can be completed to your satisfaction within the day. Please do not let anything ruin your holiday they are very helpful and will try to resolve any problems for you. If after reporting the problem you are still not satisfied any complaint must be sent in writing within 7 days of returning. We will attempt to resolve any dispute within reasonable time, however if reported to the management in the first place we hope that this will not be necessary. We will not be held liable for the actions of a third party or public utility or any other incident caused by circumstances as stated in clause 2.

6) Booking Confirmation

Booking is confirmed once initial deposits/payments and fully signed booking forms have been received by Rentyourselfavilla.com and accepted.