

Rent Yourself a Villa

Florida - France - Turkey

Telephone: 01708 731502 (UK)

Mobile: 07714 989342

www.rentyourselfavilla.com

Florida - France - Turkey

Terms & Conditions

TURKEY

1) Booking and Payment terms

Once your booking has been confirmed, a non-refundable **deposit of 20%** of the total cost of the holiday along with the completed booking form will be required to secure your holiday dates (this deposit forms part of your full holiday cost).

The full rental **balance will be due 10 weeks** before your arrival.

If your arrival date is less than 10 weeks away, the full balance will be due as soon as your booking has been confirmed.

When paying your final balance a payment of **£100 will also be required as a security deposit**; this will be refunded in full unless damage is reported when an inspection of the property is completed on your departure then the items will be replaced and the balance returned, usually within 2 weeks. If there are small breakages (i.e. glasses) please be kind enough to let me know so I can replace for next guests.

2) Insurance

It is the **hirer's responsibility** to take out appropriate insurance to cover all aspects of the trip including accident & medical and to assure passports, visas and other documents are in order. We accept no responsibility if cancellation, becomes necessary, due to war or threat of war, riot, terrorist act, natural disaster or adverse weather conditions or any other matter out of our control or for closure or cancellation of any flights.

3) Occupancy

The maximum number of persons permitted in the Lissa Links property is six without prior agreement. Pets and animals are expressly forbidden from our villas. Sorry no Smoking within the villa please outside patio area only.

The property will be available to clients from 4pm on the date of arrival and must be vacated by 10am on date of departure, unless arranged with rentyourselfavilla prior to arrival date. As many Turkish flights are early morning 4pm relates to the date of take off from the UK/Europe

An adult must accompany persons under the age of 18.

We will not be liable for any loss or injury resulting from the use of the property and pool area.

Swimming pools are available between 7am-7pm and an adult must supervise children at all times, surrounds are marble and can get slippery when wet.

4) Cancellations

Cancellations must be received in writing.

We reserve the right to cancel a booking if full payment is not received in accordance with clause 1.

Cancellation will result in:

- a) **8 weeks** - loss of rental deposit
- b) **6 weeks** - 50% of total rental
- c) **4 weeks** - 100% of total rental.

5) Complaints or Dissatisfaction

Should a problem arise; Please use the payphone provided to call Niki within 24 hours of arrival most things can be completed to your satisfaction immediately, please do not let anything spoil your holiday the phone call to Niki is free from the villa payphone. If for any reason you are still not satisfied any complaint must be sent in writing within 7 days of returning. We will attempt to resolve any dispute within reasonable time, however if reported to Niki first we hope that this will not be necessary. We will not be held liable for the actions of a third party or public utility or any other incident caused by circumstances as stated in clause 2. Electric & water have been know to go off for a short while during the day but this is not a regular occurrence please be patient. **Any other problems please ask gardener on the site to contact Mehmet or Jane of Oakwood**

6) Booking Confirmation

Booking is confirmed once initial deposits/payments and fully signed booking forms have been received by Rentyourselfavilla.com and accepted.