

Rent Yourself a Villa

Florida - France - Turkey

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www.rentyourselfavilla.com

Florida - France - Turkey

Terms & Conditions - France

1) Booking and Payment terms

Once your booking has been confirmed, a non-refundable deposit of 20% of your total holiday cost will be required to secure your holiday dates (this forms part of your full holiday cost).

The full rental balance will be due 10 weeks before your departure.

If your departure date is less than 10 weeks away, the full balance will be due as soon as your booking has been confirmed. **At time of full payment**, an **extra** payment of £100 will be required as a security deposit; this will be refunded in full as and when a satisfactory inspection of the property is completed, usually within two weeks after your return (***kindly leave our home in a reasonable order, unfortunately should extensive additional cleaning be required on your departure a charge of £20 may be deducted from this deposit***) any major breakages/replacements will also be deducted from this deposit and then the balance returned. *Please report any breakages or damage so I can replace/fix will only charge if large items - not the odd glass etc*

2) Insurance

It is the hirer's responsibility to take out appropriate insurance to cover all aspects of the trip including accidents and to assure passports, visas and other documents are in order.

We accept no responsibility if cancellation, becomes necessary, due to war or threat of war, riot, terrorist act, natural disaster or adverse weather conditions or any other matter out of our control or for closure or cancellation of any flights.

3) Occupancy

The **maximum** number of persons permitted to stay in the 4-bedroom farmhouse is 7 Sorry but **Pets and animals are expressly forbidden from our homes**. **Smoking is also prohibited** within the home. **The property will be available to clients from 4pm on the date of arrival and must be vacated by 10am on date of departure, unless arranged with rentyourselfavilla prior to arrival date.**

An adult must accompany persons under the age of 18.

We will not be liable for any loss or injury resulting from the use of the property and pool/spa.

Swimming pool gate must be closed at all times when not in use and an adult must supervise children at all times. Please see booklet in the home for Pool Rules and on the gate to pool area - guests must not attempt to alter any controls on the filtering system as this could lead to loss of security deposit, if damaged.

4) Cancellations

Cancellations must be received in writing.

We reserve the right to cancel a booking if full payment is not received in accordance with clause 1.

Cancellation will result in:

- a) 8 weeks - loss of rental deposit
- b) 6 weeks - 50% of total rental
- c) 4 weeks - 100% of total rental.

5) Complaints or Dissatisfaction

Should a problem arise; it should be reported with 24 hours calls to us are free. Please do not let anything ruin your holiday we will try to resolve within 24hours. If after reporting the problem you are still not satisfied any complaint must be sent in writing within 7 days of returning. We will attempt to resolve any dispute within reasonable time. We will not be held liable for the actions of a third party or public utility or any other incident caused by circumstances as stated in clause 2.

6) Booking Confirmation

Booking is confirmed once initial deposits/payments and fully signed booking forms have been received by Rentyourselfavilla.com and accepted.